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HELP WANTED:

TWR Communications is looking for new members to add to its T-E-A-M. TWR Communications has been in business continually since the 1940's.

Employment opportunities include an Electronics Technician and Installer for Home and Commercial Security, Video Surveillance and Access Control Keycard Systems as part of TWR's Network.

TWR Communications has been in business since the 1940's specializing over the years in Two-Way Radio, Paging, Customer Home & Commercial Security, Video Surveillance Systems, Access Control Keycard Systems, Internet and Telephone Answering Service. We are the only locally based full line communications carrier left in the Cumberland area.

Brief Summary/Objective:

The electronics technician conducts, maintains, tests and repairs electronics such as Security, Fire, Surveillance Cameras, Internet Devices, and other related components. Position may occasionally involve climbing ladders, troubleshooting, and installing systems in the field at Homes, Businesses and Vehicles.

Install, program, maintain, or repair security or fire alarm wiring and equipment. Ensure that work is in accordance with relevant codes.

This position will include daily Service Calls that are often scheduled by Appointment along with installing systems for new customers.

Communicating with other members of TWR's team keeps our company a leader in the communications field in the Tri-State area.

Ability to utilize and interpret various testing tools. Maintaining a safe working environment is a must.

Basic soldering experience preferred. Ability to work with minimal supervision. Applicant must be a US Citizen and be able to pass a Federal and State background check. Fingerprinting is required for this check and hiring will be contingent on being able to pass the standard records check. Our experienced team will listen carefully to your employment needs and then work diligently to match your skills to our qualifications through training as needed.

Essential Functions:

1. Troubleshoots and repair electronic equipment, including programming, power supplies, gauges, and test equipment.
2. Install, maintain, or repair security systems, alarm devices, and other related equipment.
3. Mount and fasten control panels, door and window contacts, sensors, or video cameras and attach electrical and telephone wiring to connect components.
4. Position equipment using hand tools and power tools.
5. Demonstrate systems for customers and explain details on the operation of these devices.

6. Explain use of products or services and troubleshooting efforts during Service Calls.
7. Record all purchases and sales of parts and equipment.
8. Installs, starts up and shuts down equipment in accordance with company safety procedures.
9. Informs appropriate management of potential system outages and recommended procedures to restore services when needed.
10. Performs preventive maintenance functions at Customer locations.
11. Work with our Account Executive who sells the Security lines of TWR's business.

In a commercial setting our Service Technicians are well versed in both installations and service. They are responsible for installing, programming, and troubleshooting Security & Video equipment, responding to service calls and customer training.

Outline of Common Duties and Responsibilities:

- Drill holes for wiring in wall studs, joists, ceilings, floors, and other areas as required. Examine systems to locate problems such as loose connections or broken insulation.
- Feed cables through access holes, roof spaces, and cavity walls to reach fixture outlets, then position and terminate cables, wires and strapping.
- Inspect installation sites and study work orders, building plans, and installation manuals in order to determine materials requirements and installation procedures have been met.
- Install, maintain, or repair security systems, alarm devices, and related equipment, following blueprints of electrical layouts and building plans.
- Mount and fasten control panels, door and window contacts, sensors, and video cameras, and attach electrical and telephone wiring in order to connect components. Mount raceways and conduits, and fasten wires to wood framing, using staplers.
- Test and repair circuits and sensors, following wiring and system specifications.
- Test backup batteries, keypad programming, sirens, and all security features in order to ensure proper functioning, and to diagnose malfunctions.
- Keep informed of new products and developments. Request orders for replacement parts.
- Performs a variety of marginal duties not listed, to be determined and assigned as needed.
- Extensive travel is required for this position. All expenses are paid for or reimbursed by the company.
- Identifies, troubleshoots and resolves hardware, software, and basic network related problems encountered by end-users of the network. Has a basic understanding of IPV4 and how to assign a computer an IP address.

Competencies:

1. Technical Capacity.
2. Problem Solving/Analysis.
3. Decision Making.
4. Learning Orientation.
5. Teamwork Orientation.

Other Duties:

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.

Qualifications:

- Good communication and interpersonal skills including the ability to read and write English.
- Organized with a strong attention to detail.
- Self-starter, team player, and work well with others.
- Must have a valid driver's license and a clean driving record to be insurable and able to operate a company vehicle.
- Criminal Background Check for the Security side of TWR's operations.

Experience Required:

Considerable Experience is required, and training will be provided. Applicant must demonstrate skills in the following areas of our business:

- Security Alarm Systems
- Video Camera Systems: IP and Analog
- CCTV
- Access Control
- Running Wiring and Networking
- Integrating Systems

Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

While performing the duties of this job, the employee is regularly required to talk and hear. This position requires standing, walking, bending, kneeling, stooping, crouching, crawling and occasionally climbing ladders. Heavy lifting is uncommon with most items being less than 20 pounds.

Benefits & Operations:

Exceptional benefits which include, but are not limited to Medical & Life Insurance, 401K Retirement Plan as well as: Vacation, Sick, Holiday and Birthday Hours.

Working hours- Monday- Friday 7:30 AM to 4:00 PM. Salary will be dependent on skill level.

How to Apply:

If you are interested in learning more about this position, please apply directly by sending your resume by email or mail at the addresses below:

Email: corporate@twrcommunications.com

Mail: PO Box 299, Cumberland, MD 21501-0299

Website: www.twrcommunications.com

EEOC:

An Equal Opportunity Employer. TWR's hiring practices provide equal opportunity for employment without regard to race, religion, color, sex, gender, national origin, age, United States military veteran-s status, ancestry, sexual orientation, marital status, family structure, medical condition including genetic characteristics or information, veteran status, or mental or physical disability so long as the essential functions of the job can be performed with or without reasonable accommodation, or any other protected category under federal, state, or local law.

